



Consultation

WHITE PAPER

Dive into a comprehensive exploration of what a tailored MedicaScribe consultation looks like, and how it can revolutionize your organization's clinical workflows and enhance patient care.

www.medicascribe.com



MedicaScribe is the premiere destination for custom Voice Recognition Training and EMR Optimization. Being clinician based and focused, we recognize how customization/optimization of your EMR saves time and money.

A well implemented Voice Recognition tool is indisputably the number one application that clinicians should be using to ensure a better work / life balance, clinician well-being and in some cases extend careers. MedicaScribe's value added approach is to provide guidance and ongoing support to both small and large Healthcare Systems, services previously only afforded to large Healthcare institutions.

WHY USE MEDICASCRIBE?

- Guidance needed to leverage existing resources
- Reduce per user cost of voice recognition software (DMO, 3M M*Modal, etc.)
- More prompt billing with timely chart closures
- Patient satisfaction - prompt documentation released to patient portals
- Improve clinician work life balance
- Reduce afterhours documentation
- Reduce clinician attrition
- Extend careers of senior clinicians

WHAT IS INCLUDED WITH A CONSULTATION?

Based on the scale of your organization, you can choose to select individual components or a complete consultation package to fit your needs.

PHASE ONE

Starting with an introductory meeting to better understand your needs, we partner with you to develop a custom MedicaScribe consultation solution. Once you commit to engage MedicaScribe we transition to the site evaluation process.

PHASE TWO

With phase two comes an onsite evaluation to define a Statement Of Work (SOW). Expect the SOW to be completed in **two to four weeks**, depending on organization size.

1. Evaluate scope of adoption and define consultation components necessary for a successful engagement
 - a. Access to key stakeholders in your organization, including clinical informatics, IT, and clinical operations
2. Establish onsite testing suite to ensure maximum performance is achievable

In house Teams who may be required for implementation, dependent on SOW:

- Information Technology
 - Desktop engineering and potentially networking dependent on performance evaluation
 - Virtualization team/Citrix
- Clinical Informatics
 - Clinical informatics leadership
 - Clinical informaticists
 - EMR analysts
 - Training team
- Clinicians
 - Engage clinician champions within clinical specialties (Ambulatory and Inpatient)
 - Connect with Continued Medical Education department to apply CME credits
- Clinical Operations
 - Inpatient and outpatient
 - Regional to unit level management
- Marketing
 - Current strategy for engaging clinicians for IT rollouts within the organization
- Clinical IT training team

PHASE THREE – IMPLEMENTATION

- Develop internal marketing material to increase awareness of available optimization services
 - Deliver departmental Grand Rounds, webinars and Ambulatory and Inpatient site visits
 - Develop branded 1:1 self-scheduled training portal
- Initiate group training sessions with residents, fellows and APP's
- Work with clinical leadership to focus on priority clinicians
 - Leverage available EMR performance analytics tools

- Voice recognition management consoles
- Epic Signal Data analysis or EMR specific equivalent
- Assess individual clinician workflows

PHASE FOUR – POST IMPLEMENTATION

- Trending adoption analytics
- Establish maintenance program
- Continued clinician engagement through on going internal marketing
- Deliver quantifiable results to C-Suite, showcasing tangible impact of our solutions